

## **Parent Questionnaire – You Said We Did**

Thank you to all who completed the recent questionnaire. It is important that we are continually reflecting on our practice and ensuring we are always getting it right for our children and our families. Your feedback is extremely important to us and we use this to support us moving forward.

### **Question Responses**

- I have a good relationship with all staff working with my child.
  - Agree 21
  - Disagree 0
- The Online Learning Journals provide me with information about my child's learning experiences.
  - Agree 21
  - Disagree 0
- Parents new to Forfar ELCC - There are good procedures in place for induction and transition.
  - Agree 19
  - Disagree 1
  - Not Applicable 0
- My child and I received support during the transition process.
  - Agree 19
  - Disagree 0
  - Not Applicable 1
- Returning Parents - My World Reviews provide a positive experience for my child's progress and future opportunities.
  - Agree 21
  - Disagree 0
  - Not Applicable 0
- Our outdoor space provides stimulating learning experiences for my child.
  - Agree 21
  - Disagree 0

### **Other comments/feedback**

Everything has been great!

Forfar ELCC is a great place and my child really enjoys coming. We were looking at a nursery nearer home, just for convenience but because my child enjoys coming to the nursery and we like the setting, we want her to stay here!

Keep up the good work!

My child is really enjoying it and Thank you!

In regards to question 3 - this is down to Covid not the setting. Communication in regards to keyworker leaving wasn't great. My child seems to be happy. I have good days and bad days wondering about my child at nursery but regular updates will help keep me at ease.

Taking my time to get used to the online learning journals. My child has settled in amazingly compared to the last setting. The staff have been great too with my child's medical condition but the staff have dealt with it really well and put my mind at ease.

The nursery is absolutely brilliant! 10/10

Keep up the good work! The kids are happy and that stands out to me.

Everybody is lovely. I'm (mum) feeling a bit more at ease.

A lot better place for my granddaughter!

I'm happy with what you do!

Everything is good!

My son really enjoys outdoors! Everything is Fab!

It's been an amazing experience!

It has all been very good!

From starting everything has been easy with communication. It's comforting to know my daughter is happy. We also know what procedures are in regards to sickness which has been helpful. Love the fact she comes to nursery shouts "Bye Dad" and runs in happy!

All very good. Online journals very good to see!

As my child isn't saying much about nursery so it's good to see the online learning journals. The outdoor space - My child loves it!

### **Management comments/feedback**

We are delighted to have received such positive feedback. We now need to ensure this standard continues. In order to do this, we aim to;

Provide regular training opportunities for all staff

Regular reviews, reflections and evaluations on practice and the service we deliver

Ensure robust induction and transition programmes are in place

Termly newsletters

Weekly online learning journal updates

Daily face to face opportunities for parents to chat with staff

Frequent face to face opportunities where management are visible at drop off and pick up

As restrictions allow family learning opportunities

Open door

Transparency