

## You Said: We Did

We recently issued questionnaires to gather feedback on our recent Stay and Play sessions and on our ELC Newsletters.

I am pleased to share that we had very positive responses from both questionnaires.

### **Stay & Play Questionnaire –**

- Of those who responded, all had attended a recent Stay and Play session
- All who responded shared positive comments including –
  - “I loved being able to see what my child gets up to on a day to day basis, seeing the types of activities they undertake, seeing them engaging with other children and making friends and see how much they are learning.”
  - “I enjoyed seeing for myself what my child enjoys and how they are interacting with others. My child has settled very well into the setting and it shows.”
  - “Was great getting to spend time with my child in his nursery setting and seeing a little glimpse into what his day looks like.”
  - “Amazing opportunity for parents to spend quality time with their children in a fun and engaging environment.”
  - “I liked that my son was free to roam with me and show me all the things he liked about nursery the best. I enjoy seeing my son being able to serve himself and was very impressed with the grape slicer that he managed to use himself.”
- Of those who responded, one suggestion for improvement was given; to include sessions closer to when new children start.

### **ELC Newsletters –**

- Of those who responded -
  - all find the newsletters easy to access
  - 83% find the newsletters very informative and helpful
  - 59% prefer newsletters monthly
- Helpful information included –
  - Key dates (including holidays and Stay and Play sessions)
  - Activity updates and key learning
  - Bag checklist
- Further suggestions –
  - Include nursery images
  - Staff bio's

### **Following on from the feedback of these questionnaires we will –**

- Continue to offer regular Stay and Play sessions throughout the year
- Continue to deliver monthly newsletters
- Include photographs in newsletters
- Keep staff photographs up-to-date on our 'This Is Us' board in the main foyer
- Create a portable staff info board that can be displayed at the main drop off and pick up points